

# REGISTRATION

## SERVICE UNITS AND BENEFICIARIES

# WHY

**It is necessary to have service units  
and beneficiaries registered?**



- To know the number of beneficiaries to calculate the budget



- For beneficiaries to select registered service units (CUP)



- For service utilization from primary care, secondary care to tertiary care

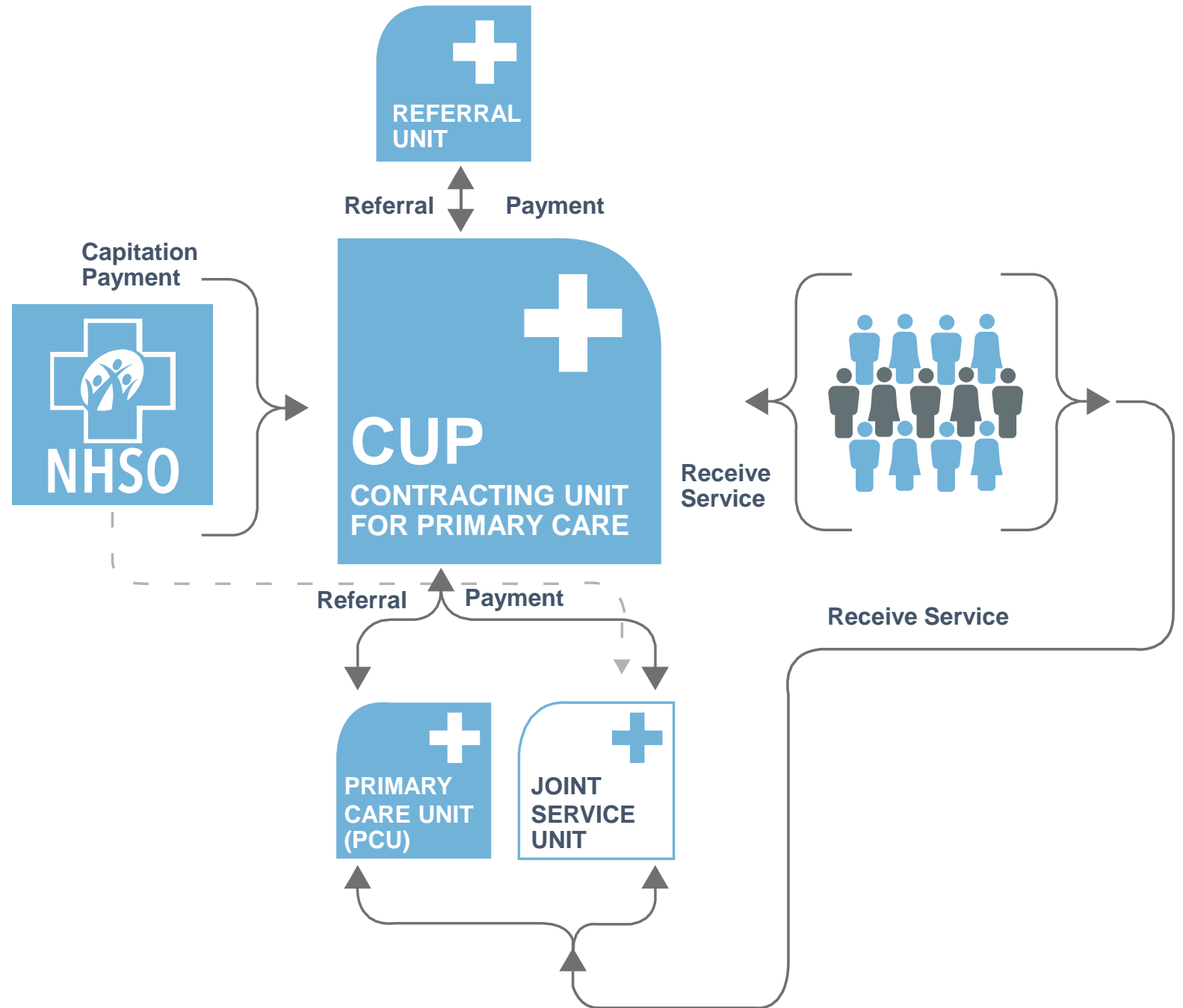


- To provide access to quality services at all levels

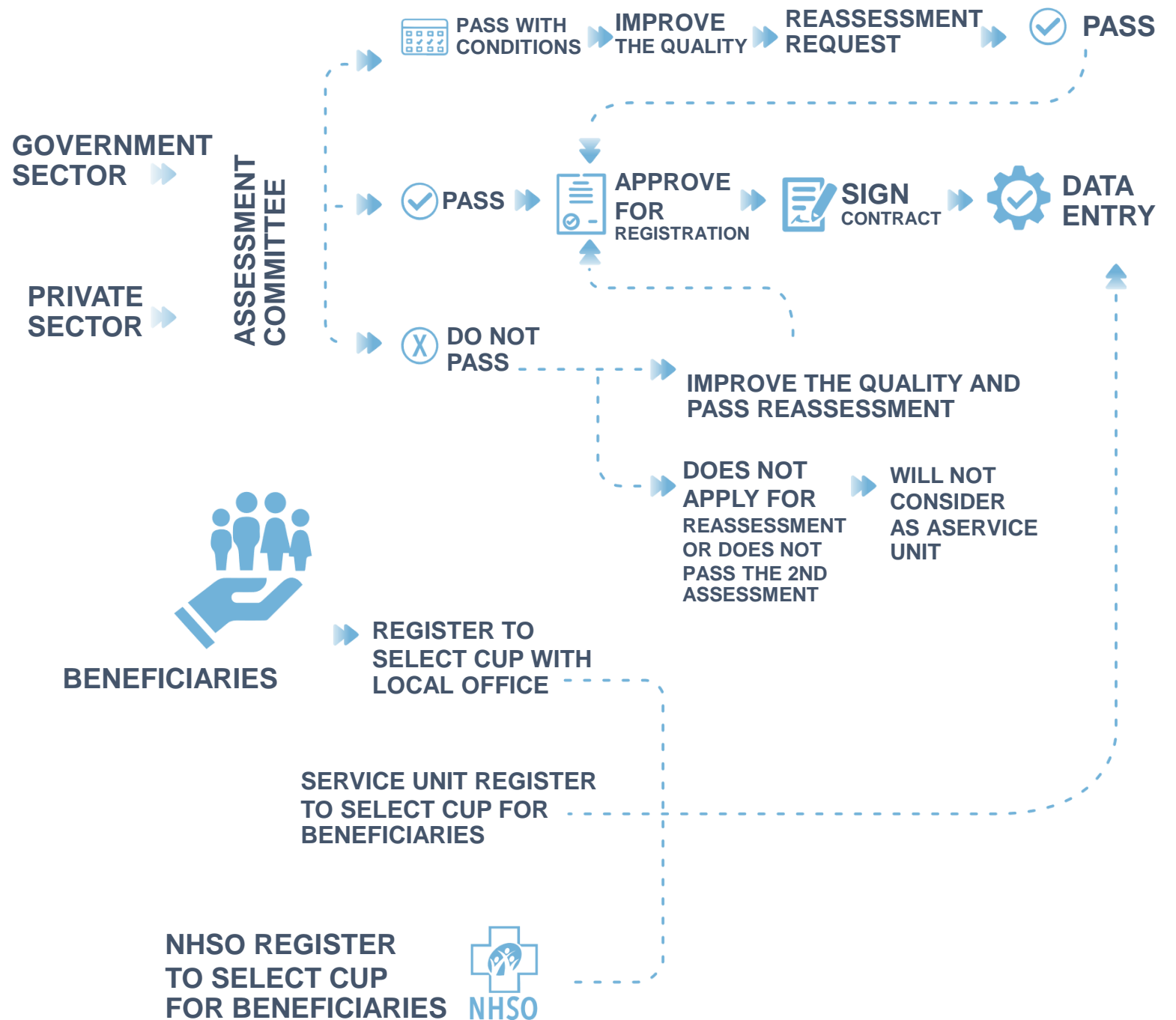


- NHSO ensure the quality of registered service units

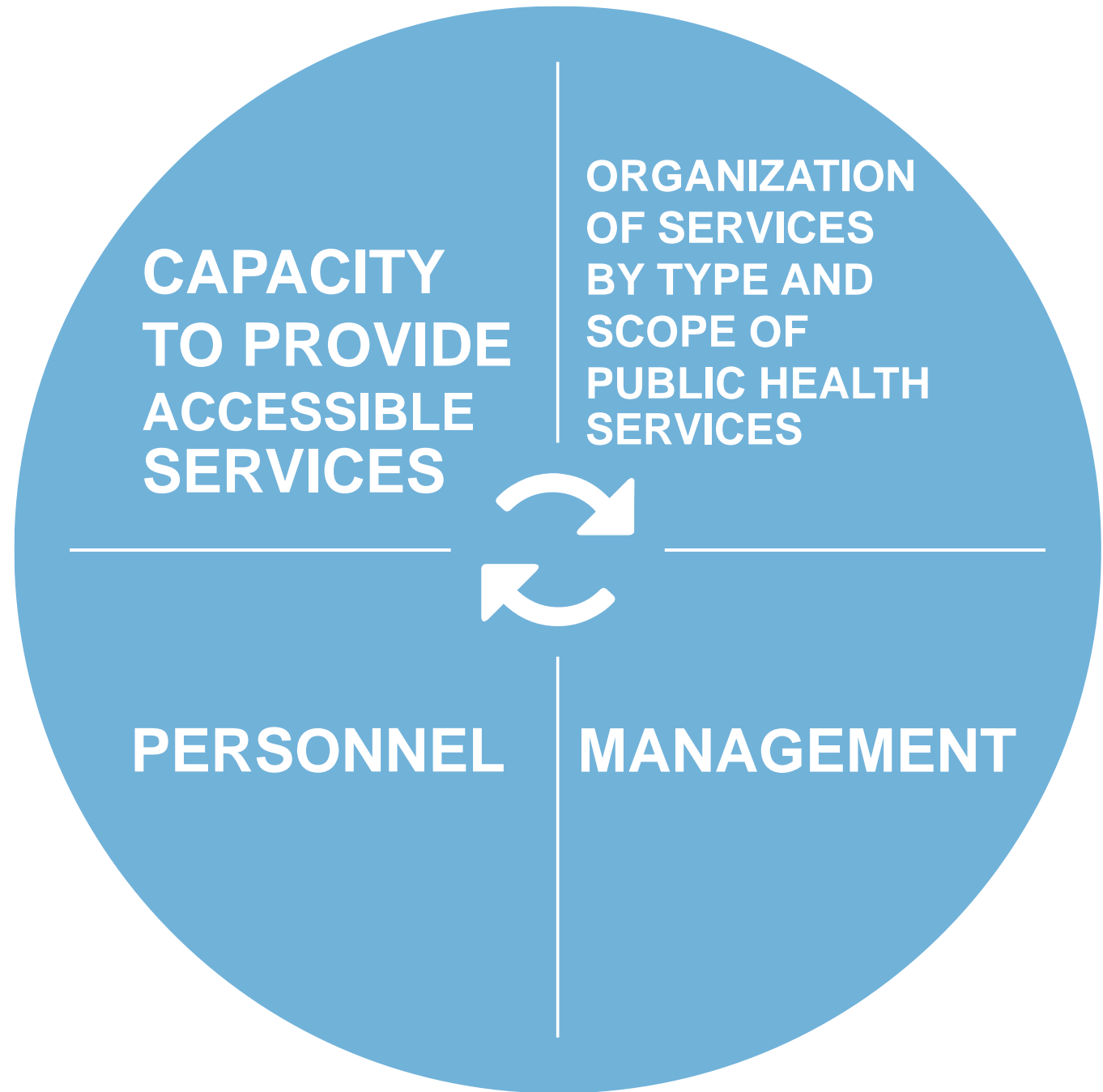
# NETWORK OF HEALTH SERVICE UNITS



# PROCESS OF REGISTERING SERVICE UNITS AND BENEFICIARIES



**CRITERIA TO  
SELECT THE  
SERVICE  
UNITS IN  
THE UCS**



**HOW**

**BENEFICIARIES REGISTER  
IN THE UCS?**

# **2** WAYS TO REGISTER

- ◆ **Register directly by the beneficiary**
  - ◆ **NHSO or service unit registers on behalf of an eligible person**



# REGISTER DIRECTLY

## BY THE BENEFICIARY



**Those who are eligible for the UCS can apply for UCS registration and select a CUP by themselves at an authorized NHSO registration office**



**NHSO**

**NHSO OR  
SERVICE  
UNIT REGISTERS  
ON BEHALF  
OF AN ELIGIBLE  
PERSON OF  
THE FOLLOWING  
GROUPS**

**1**

Newborns and  
0-5 years children

**2**

Previous SSS  
beneficiaries

**3**

Previous CSMBS  
beneficiaries

**4**

Selected CUP has  
withdrawn from  
the UCS

**5**

Graduated  
students

**6**

Military recruits  
completed  
military service

**7**

Released  
prisoners

**8**

Uncovered  
eligible person  
visits service unit

# REGISTRATION FOR UNCOVERED ELIGIBLE PERSONS

## WHO ARE UNCOVERED ELIGIBLE PERSONS?

**“Uncovered”** refers to Thai citizens who are eligible for health insurance coverage under the UCS (according to Article 5) but have not registered or selected a CUP (according to Article 6 in the 2002 National Health Security Act).

Uncovered eligible persons also include those who have changed the coverage from other health insurance schemes due to change in their employment

**ARE UNCOVERED  
ELIGIBLE**

# COVERAGE OF BENEFITS UNDER THE UCS FOR DIFFERENT GROUPS OF THE POPULATION



## BUDDHIST MONKS

- NHSO registers on behalf of the monks
- Monks on pilgrimage will be considered as eligible uncovered, the hospital will register for them



## PRISONERS

- Register the prison infirmary as a CUP in all 142 correctional facilities
- Register all eligible inmates in the UCS

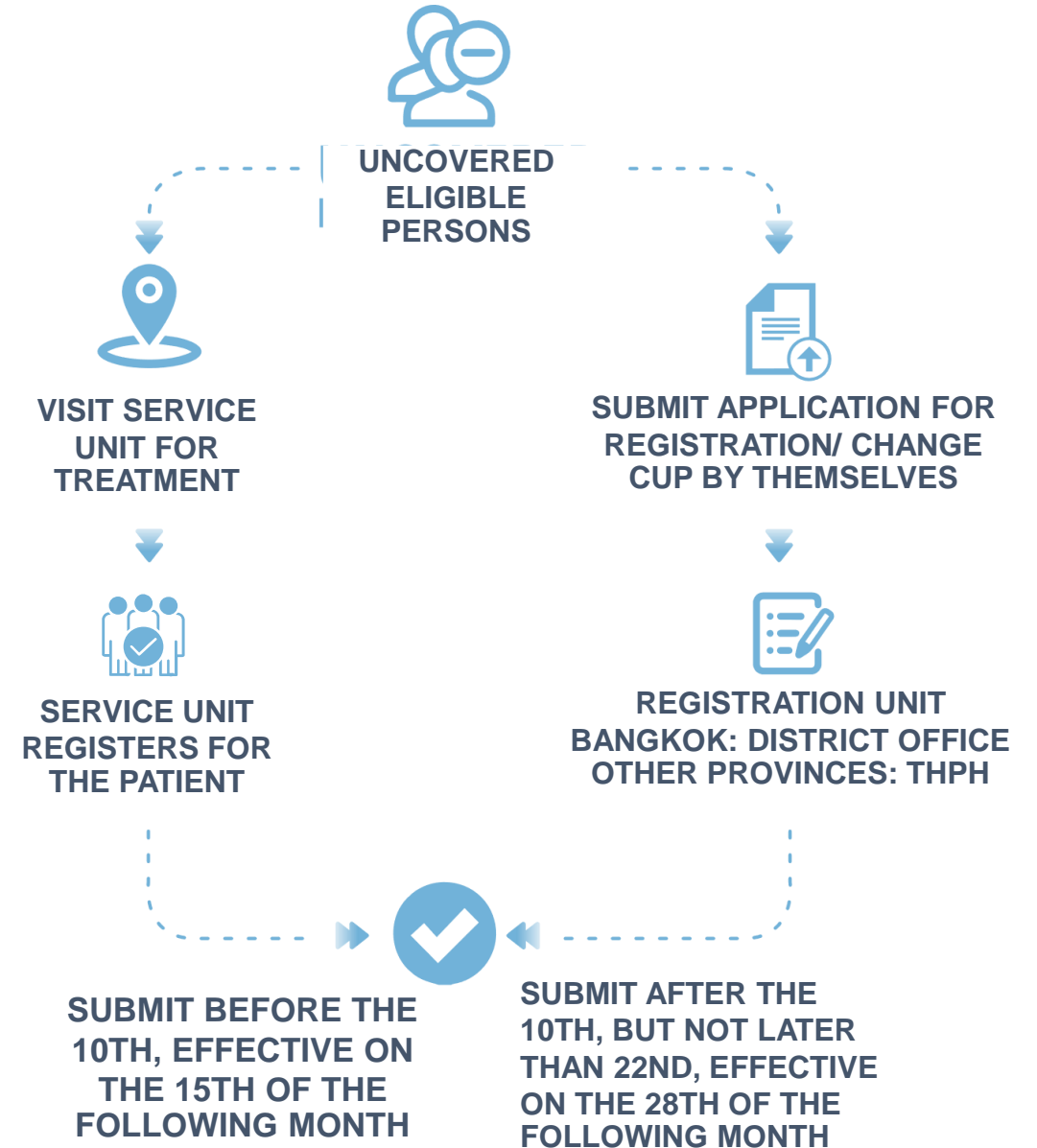


## THE DISABLED

- Disabled who were already covered under the SSS also be included under the UCS
- They seek care from any participating service unit

# REGISTRATION FOR UNCOVERED ELIGIBLE PERSONS

## PROCESS OF REGISTERING UNCOVERED ELIGIBLE PERSONS



# CHANGING THE CUP



**Beneficiaries can change their CUP up to four times in a Fiscal Year. In-patient beneficiaries cannot change the CUP while still admitted to a hospital**

# CHANGING THE CUP

## DOCUMENT REQUIRED

National ID card and a document showing the current residence

## WHERE TO SUBMIT A REQUEST

Other provinces: THPH or other government hospitals;  
Bangkok : the 50 administrative district offices

## WHEN IT IS EFFECTIVE

Within one month after submitting a request

## WHO MOSTLY CHANGE CUP

Students who have been studying away from home or return home after graduation  
Workers who move to work in other location  
Military recruits who have completed their service and return home



# **NATIONAL BENEFICIARY**

## **REGISTRATION CENTER (NBRC)**

- **NBRC is an integrated database from various insurance schemes**
- **Reduce duplication of registrants**
- **Increase efficiency in reimbursement systems**

# **BENEFIT OF REGISTRATION SYSTEMS**

- **Using the 13-digit national ID code reduce or eliminate duplication and to enable a more precise calculation of the budget**
- **The system of registration of service units and beneficiaries enables more cost-effective distribution of potential populations and an appropriate array of service providers**
- **The integration of the registration data on the three main insurance schemes ensures that all beneficiaries' rights are protected and can identify eligible uncovered beneficiaries**

# PROBLEMS OBSTACLES AND CHALLENGES

## IN THE REGISTRATION OF SERVICE UNITS AND REGISTRATION OF BENEFICIARIES

- **A registration office and or regional office did not enter or validating the data on registration of a new beneficiary in time according to the database approval schedule**
- **Up-to-date data for changing status of eligible beneficiaries for coverage under the CSMBS and SSS need to be improved**
- **Opportunities for exploitation in the registration system**



National Health Security Office